



DATASHEET

 Event Services

# We plan, support, and produce the best virtual, live and hybrid events on Zoom

## Event Services at-a-Glance

- 1 **Consulting, Support & Production Services:** Services are available to help throughout the entire event production cycle.
- 2 **Event Professionals:** Event Services is a large, international team of event consultants and production specialists and technical project managers.
- 3 **Zoom Meetings, Webinars and Events:** Event experts are available to provide guidance across the entire Zoom platform.



# Event Services Support Tiers

	Standard Support	Premium Support	Production Consultation	Production (Virtual and Hybrid)
<b>Event Consultation</b> (Best Practices, Zoom Settings, Event Recommendations)	✓	✓	✓	✓
<b>Live Event Support</b> (Live Troubleshooting, Monitoring Event Dashboard)	✓	✓	✓	✓
<b>Running The Show</b> (Event Moderation, Content Sharing/Video Sharing)		✓		✓
<b>Event Management</b> (White Glove Service, Zoom Platform Management, Registration Assistance, Coordination)		✓	✓	✓
<b>Technical Training</b> (Recommendations for your Production team, ZoomOSC/ISO, Broadcast Zoom workflows)			✓	✓
<b>Dedicated Production Specialist</b> (A/V and Broadcast workflow knowledge for integrating with external production)			✓	✓
<b>Enhanced Video Switching</b> (Live Production, Advanced Media Playback, Graphic Overlays, Chat Overlays, Companion Webinar, Transitions)				✓
<b>Technical Producer</b> (Show Design, Project Coordination, Show Caller)				✓

