



# Quality of Service Subscription



## Gain full network performance transparency

Zoom's Quality of Service Subscription (QSS) offers a rich, real-time data stream that can be consumed by your secured network monitoring and alerting services to proactively identify and address whether Zoom's services are being affected by disruptive network environments.



QSS expands beyond the ability to subscribe to receive pre and post-meeting, webinar and phone call events & data. With QSS, you get the full picture of pre, during, and post-meeting, webinars, and phone events without the need to use Dashboard APIs that use up valuable rate limit plans.

Proactively solve network disruptions with the following QoS and Advanced Participant Data offered via Zoom QSS:

Volume	API Rate Limit	No limit
QoS Metrics	Frequency	4 to 6x per minute ( <i>varies based on usage</i> )
	Media Traffic Types	Audio (I/O), Video (I/O), Screen Share (I/O), CPU Usage
	Bitrate, latency, jitter, max and average loss	✓
	Resolution, frame rate	✓

Reach out to your Account Executive to get started or visit [explore.zoom.us/en/qss/](https://explore.zoom.us/en/qss/)

