



Zoom Hardware Certification Program



The Zoom Hardware Certification Program is for manufacturers that produce hardware designed to integrate with Zoom services. This program allows you to request certification from Zoom that your hardware is compatible with Zoom services and software in the applicable certification category. Zoom Certification requires testing of your equipment at a Zoom-approved third-party independent lab, as well as additional testing by Zoom

zoom.us/certified

Program Overview

Independent third-party performance testing

- Standardized evaluation for each hardware category
- Rigorous quality and performance testing against consistent Zoom specifications

Consistent performance and compatibility

- A consistent user experience with the applicable Zoom service
- Optimal audio and video quality and supports Zoom smart features
- Adhering to standard Zoom system requirements

Provides a broad selection of equipment with rich feature sets

- Certified devices cover a wide range of equipment categories and hardware manufacturers
- Top performance with Zoom AI, SDKs, and advanced features

Program Requirements:



Onboarding

The hardware partner will need to complete the hardware certification onboarding process



Certification Life Cycle

The hardware partner will maintain device compatibility/functionality with the applicable Zoom services during its certification period.



Testing Fee

A device testing fee will be collected by a Zoom-authorized third-party lab for hardware certification testing.

How to Get Your Hardware Certified

01

Apply at zoom.us/certified

02

Complete the initial application with key stakeholders and product information

03

Review and sign the Zoom Hardware Certification Agreement

04

Review the Certification specification(s) and requirements for your product category

05

Submit the Certification Checklist once ready to start the formal lab testing process

08

Hardware partner continues to maintain compatibility with the applicable Zoom services

07

Once testing is complete, Zoom will notify the hardware partner of the certification status

06

Complete testing with the Zoom-approved third-party lab. This may require you to sign additional terms required by the testing lab and pay the testing fees.



Zoom Hardware Certification Categories

 ZOOM Rooms	<p>Conference Room Camera</p> <ul style="list-style-type: none"> • USB Mechanical/ePTZ Camera • Large Room Camera • ProAV Camera • Intelligent Director Camera • Panoramic Camera <p>Conference Room Speakerphone</p> <ul style="list-style-type: none"> • USB speakerphone <p>All-in-one Room System</p> <ul style="list-style-type: none"> • Camera + Speakerphone + Controller + Computer • Windows Computer <p>Pro Audio System</p> <ul style="list-style-type: none"> • DSP + Microphone + Speaker <p>Zoom Rooms Appliance*</p> <ul style="list-style-type: none"> • All-in-one Room System • Zoom Room Controller (ZRC) • Zoom Room Scheduler (ZRP) <p>Capture Card</p> <ul style="list-style-type: none"> • HDMI Screen Share • USB Camera w/o Camera PTZ Control <p>Smart TV</p> <ul style="list-style-type: none"> • Smart TV + Camera
 ZOOM Phone	<p>Generic SIP Device</p> <ul style="list-style-type: none"> • Business IP Desk Phone <p>SBC</p> <ul style="list-style-type: none"> • Session Border Controller <p>Intercom & Paging</p> <ul style="list-style-type: none"> • SIP-based intercom and paging devices <p>Zoom Phone Appliance*</p> <ul style="list-style-type: none"> • Video-enabled Desk Phone • Business Desk Phone
 ZOOM Meetings	<p>Headsets</p> <ul style="list-style-type: none"> • USB Wired Headsets • Wireless Headsets/earbuds with USB Dongle/Base • Contact Center Headsets <p>Personal Camera</p> <ul style="list-style-type: none"> • USB Webcam <p>Personal Speakerphone</p> <ul style="list-style-type: none"> • USB speakerphone <p>Personal Collaboration Monitors</p> <ul style="list-style-type: none"> • Personal Camera + Personal Speakerphone + Display <p>Personal All-in-One</p> <ul style="list-style-type: none"> • Personal Camera + Personal Speakerphone + Display + Compute <p>Premium Laptop*</p> <ul style="list-style-type: none"> • Laptop Camera + Personal Speakerphone + Compute <p>Personal Input Device</p> <ul style="list-style-type: none"> • Keyboard <p>ProMic</p> <ul style="list-style-type: none"> • Dynamic (USB/XLR) • Condenser (USB/XLR)

*Zoom Phone & Zoom Rooms Appliances and Premium Laptop programs are invite-only

If you are interested in getting your hardware certified and becoming a Zoom hardware partner, apply by visiting

zoom.us/certified

If you have any questions please contact the Zoom Hardware Certification Program at: hcp@zoom.us