

CERTIFICATE OF REGISTRATION

HDS Certification

The Certification Body of Schellman Compliance, LLC hereby certifies that the following organization operates a Management System that conforms to the requirements and controls of the HDS Certification Referential Version 2.

Zoom Communications, Inc.

for the following scope of registration

The scope of the HDS certification is limited to the information security management system (ISMS) supporting the systems, activities, services, and personnel involved in development, hosting, management, and delivery of the Zoom Unified Communications (UCaaS) Platform and in accordance with the statement of applicability, version 4.0, dated August 7, 2025, for the following activities:

- The provision and maintenance in operational condition of physical sites for hosting the hardware infrastructure of the information system used to process the health data;
- The provision and maintenance in operational condition of the hardware infrastructure of the information system used to process the health data;
- The provision and maintenance in operational condition of the virtual infrastructure of the information system used to process the health data;
- The provision and maintenance in operational condition of the platform for hosting information system applications; and
 - The backup of health data

which includes the following in-scope location(s) on page 2 of 2

Certificate Number: **1557558-1**

It is noted that Zoom Communications, Inc. is also certified according to the ISO/IEC 27001:2022 standard, and in accordance with the statement of applicability, version 4.1, dated July 21, 2025.

Authorized by:



Scope available on www.cofrac.fr




Robert Tylka
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Issue Date	Original Registration Date	Expiration Date	Certificate Version
February 17, 2026	February 17, 2026	February 16, 2029	Version 1

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with HDS Version 2 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman Compliance, LLC.
3. HDS certification compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman Compliance, LLC.

In-Scope Products for Zoom UCaaS Platform

AI Notetaker	Zoom Node
AI Studio / CAIC (Custom AI Companion) – includes chat compose	Zoom Notes
Customer Managed Key Service	Zoom Phone
Frontline Worker	Zoom Revenue Accelerator (formerly Zoom IQ for sales)
Healthcare Clinical Notes	Zoom Rooms
Video on Demand	Zoom Scheduler
Zoom AI Companion and AI Expert Assist	Zoom Sessions
Zoom API & SDKs	Zoom Survey
Zoom Clips	Zoom Tasks
Zoom Compliance Manager	Zoom Team Chat
Zoom Conference Room Connector	Zoom Virtual Agent
Zoom Contact Center	Zoom Visitor Management
Zoom Docs	Zoom Webinars
Zoom Events	Zoom Whiteboard
Zoom Hub	Zoom Workflow Automation (formally called Workflows)
Zoom Mail and Calendar	Zoom Workforce Engagement Management
Zoom Meetings	Zoom Quality Management
Zoom Mesh	Zoom Workspace Reservation

In-Scope Location(s)

Location	Function / Role
55 Almaden Boulevard 6th Floor San Jose, CA 95113 United States of America	Headquarters and Main Location of the ISMS and PIMS: Development Operations, Engineering, Information Technology (IT), Information Security, Human Resources (HR), Admin, Facilities, and Legal

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